State of Vermont Executive Department A Proclamation

the role of the ombuds originated over 200 years ago in Sweden, designated WHEREAS,

as a government official charged with advocating on behalf of citizens with

complaints or problems with the government: and

WHEREAS, today's ombuds are confidential, independent, and impartial conflict

> management professionals who work to address individual and systemic issues outside of and complementary to formal channels such as human

resources, grievances, complaints, and legal action; and

WHEREAS, ombuds work in a wide variety of organizations within Vermont and

> worldwide, including universities and colleges, governments at all levels, healthcare institutions, corporations, financial institutions, for-profit and not-for-profit organizations, the media, and international organizations; and

WHEREAS, ombuds programs provide a valuable form of alternative dispute resolution

> (ADR) and significant value to the constituents and institutions they serve. and are an essential supplement to formal conflict management processes

that address allegedly inappropriate or wrongful conduct; and

WHEREAS, recognition of this day is an opportunity to increase awareness and

understanding of the profession, highlight the value ombuds bring to the organizations and constituents they serve, and encourage the greater use

of ombuds programs; and

WHEREAS, Vermonters are encouraged to become familiar with the ombuds profession

and the professional in this role across sectors, and to make use of these

essential services as needed.

NOW, THEREFORE, I, Philip B. Scott, Governor, hereby proclaim October 13, 2022 as

OMBUDS DAY

in Vermont.

Given under my hand and the Great Seal of the State of

Vermont on this 12th day of October, A.D. 2022.

Philip B. Scott

Governor

Secretary of Civil and Military Affairs