## State of Vermont Executive Department A Proclamation

WHEREAS, the role of the ombuds originated over 200 years ago in Sweden, designated as a

government official charged with advocating on behalf of citizens with complaints

or problems with the government; and

WHEREAS, today's ombuds are confidential, independent, and impartial conflict management

professionals who work to address individual and systemic issues outside of and complementary to formal channels such as human resources, grievances, complaints,

and legal action; and

WHEREAS, ombuds work in a wide variety of organizations worldwide, including universities,

and colleges, governments at all levels, healthcare institutions, corporations, financial institutions, for-profit and not-for-profit organizations, the media, and

international organizations; and

**WHEREAS,** ombuds programs provide a valuable form of alternative dispute resolution (ADR)

and significant value to the constituents and institutions they serve, and are an essential supplement to formal conflict management processes that address allegedly

inappropriate or wrongful conduct; and

**WHEREAS**, recognition of this day is an opportunity to increase awareness and understanding of

the profession, highlight the value ombuds bring to the organizations and

constituents they serve, and encourage the greater use of ombuds programs; and

**WHEREAS**, Vermonters are encouraged to become familiar with the ombuds profession and the

professionals in this role across sectors, and to make use of these essential services

as needed.

**NOW, THEREFORE,** I, Philip B. Scott, Governor, hereby proclaim the 12<sup>th</sup> day of October, 2023 as

## **OMBUDS DAY**

in Vermont.

Given under my hand and the Great Seal of the State of

Wermon on this 12th day of October, A.D. 2023.

Philip B. Scott Governor

Secretary of Civil and Military Affairs